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Your success using The eCourse Guru program relies on adequate effort from you, the client. It is the client's responsibility to provide adequate participation throughout the course creation process. If the client decides to stop working on their course, it will be their responsibility to seek further assistance elsewhere, and if relevant, continue making any required future payments if any are remaining. Brittany New is in no way obligated to produce any content for the client nor cancel agreed upon payments, nor issue refunds.

3. CONSULTATION SESSIONS

If a consultation is scheduled with Brittany New, the deposit and/or payment will not be refunded if the client does not show to the scheduled time, without at least 12 hours advance reschedule. Under extreme circumstances, you may request a last-minute reschedule, but Brittany New is not obligated to honor the request. The consultation will take the duration of at least thirty (30) minutes, unless a shorter duration is requested by the client. Consultations may be recorded for teaching purposes, but the client will be explicitly asked for permission to be recorded and for that recording to be used for teaching purposes.

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Due to the nature of digital products, there will be absolutely no refunds given for paid enrollment in programs or digital product purchases. Exchanges or refunds may be permitted only in the case of fully conducted consultation sessions if the client requests a refund and sees no value in products available for exchange.

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6. OWNERSHIP OF MEDIA CREATED USING TEMPLATES

The client will have complete ownership of any unique creations made using the templates, courses, and files purchased through The eCourse Guru and will be entitled to any and all profits resulting from their digital product sales. This includes eCourses, eBooks, physical print books, slideshows, video files, audio files, and Canva designs. The client will be responsible for any subsequent maintenance of the course including website/course hosting fees, Canva pro fees, domain fees, and payment transaction fees. Any products that utilize a third party platform (such as Canva) may only usable as long as the platform exists and if a platform ceases to exist, or changes its terms to make the product suddenly unusable, Brittany New is not liable to issue refunds on said products.

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7. OFFICE HOURS

Brittany New provides office hours in which certain clients have access to attend virtual meetings for group coaching. Brittany New is the host of these sessions and attendees/clients are not entitled to any speaking or presenting rights during these sessions unless allowed by Brittany New. There will be an open Q&A period during each session in which selected attendees will be given a temporary time to speak and/or present, if authorized. Any attendees may permanently lose access to all future Office Hours in the event of disrespectful conduct or inappropriate behavior. There will be a designated Office Hours schedule and Brittany New reserves full right to reschedule, cancel, shorten, or postpone sessions as needed per her schedule. On average, there will be one weekly session and the time and date will be determined regardless of the availability or schedules of individual attendees. Brittany New may choose to stop hosting weekly Office Hours at any time and will give a written statement to any relevant clients if doing so. Sessions will always be recorded and distributed for training and/or promotional purposes. Any information provided by attendees during the sessions may be shared with others on any of Brittany New's online platforms.

8. ADVERTISEMENT AND PROMOTION RIGHTS

Brittany New and eCourse Guru reserves the right to use any graphic visuals of courses, workbooks, or course content provided by clients for the purposes of teaching, advertisement, promotional purposes, and/or work portfolio. Any reviews provided may be listed publicly on the website, emails, within marketing or training videos, and/or social media platforms.

9. PAYPAL FEES

PayPal (as well as all other online payment platforms) charge a small fee for processing payments. This fee per transaction is inevitable when selling products or services online through PayPal and will be deducted from all sales of eCourses. The PayPal fees are included in the costs of purchases on all products (except for any costs to the client if using PayPal Credit).

10. PAYMENT PLANS VIA PAYPAL CREDIT

Select clients are invited to apply for eligibility to use PayPal Credit in order to make payments on their services. There will be no interest fees when paid back within six (6) months. Any unpaid balances after six (6) months, will result in interest fees accrued by PayPal. This agreement is entirely between the client and PayPal, and Brittany New assumes no responsibility for any fees or complications resulting from this process.

11. AFFILIATE COMMISSIONS

There are affiliate links placed throughout TheCourseGuru.com and its associated third party sites. Using these links has no extra cost to the customer but provides a commission to Brittany New for each qualified referral.

If you have inquiries regarding these Terms, please contact hello@thecourseguru.com.

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